



Triangle Family Services

Helping families
in crisis since 1937



2019–2020 Annual Report

919.821.0790 | tfsnc.org



OUR NATION, IN CHAOS. I am not talking about the state of current events, I am referring to the year that Triangle Family Services was founded: 1937, the beginning of World War II.

Triangle Family Services (TFS) was created to provide stability and support to our community, during an extremely chaotic and stressful time. Once again, our community is in crisis and those already experiencing hardships are on the brink of seeing more instability in their already traumatized family units.

How TFS Responds

In addition to providing all our traditional services (Family Safety, Financial Stability & Mental Health) via remote instruction and tele-therapy, Triangle Family Services has risen to the surging needs of our community once again. Utilizing CARES Act funding, we have expanded and added a *temporary* homeless shelter service. TFS brought our “service brand” into a partnership with Wake County: Hotel 2 Housing project.

Since the inception of our agency, the underlying belief of TFS has been that the family is the most important unit of society and its wellbeing must be preserved.

Like the families we serve, our community partners are experiencing their own hardships during this time. Our existing collaborative efforts are essential now more than ever. We CAN do this, but we need your help. *Together we are building a stronger community by strengthening the family.*

Community Economic Impact of Triangle Family Services

EXPENSIVE PROBLEMS:

Average cost of 3-day hospitalization: **\$30,000**

Average annual cost of incarceration: **\$36,300**

Average annual cost per person
in emergency shelter: **\$23,600**

**Average individual annual cost of homelessness
across three systems: \$150,000***

*3–5 ER visits/year + annual cost of jail or shelter

OUR COST-EFFECTIVE SOLUTIONS:

Estimated cost to stabilize client facing homelessness:
\$1,500

TFS assisted **688 individuals** with Emergency
Housing Services, including COVID-19 relief, in FY 2019/20

Community savings on 688 clients: \$102M+

This reflects savings on just **ONE** of our many programs.
For details on all of our programs: tfsnc.org.

2019–20 Income and Expenses (Audited)

FY 19–20 TOTAL INCOME

Grants & Contracts:	\$2,786,107
Program Service Fees:	\$587,072
Contributions/Special Events:	\$533,399
Other:	\$7,758
Total:	\$3,914,336

**Program service fees make up
15% OF ANNUAL INCOME**

FY 19–20 TOTAL EXPENSES

Admin/Fundraising:	\$524,258
Financial Stability:	\$1,222,919
Family Safety:	\$693,711
Mental Health:	\$1,045,895
COVID-19:	\$291,268
Total:	\$3,778,051

**86% OF EVERY DOLLAR goes directly
to helping families in crisis**



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Triangle Family Services

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Statistics in this report come from a variety of sources.
Happy to share upon request: info@tfsnc.org